North County Transit District - Enterprise Systems Catalog

Current as of 1/01/25

System Product	Brief Description of System's Purpose	Department Serving as Primary Custodian	System Vendor	General Description of Categories or Types of Data	How Frequently Data is Collected	How Frequently System Data is Updated
ArcGIS	GIS software	Real Estate/Planning/MOW/IT	ESRI	Geographic data	Daily	Daily
DavisWeb	Automated passenger counting software	Planning	Dilax	BREEZE and COASTER ridership numbers and dates	Daily	Daily
Dynamics 365 CRM	Customer Relations Management	Customer Experience	Microsoft	Customer cases	Daily	Daily
Equature	Call recording software used by bus and rail dispatch and Customer Service	IT	Equature	Call recordings	Daily	Daily
Fleetwatch	Fleet fluid management software	IT	Fleetwatch	Fluid quantities - fuel, oil, etc.	Daily	Daily
GeniusSIS	Learning Management System	Learning & Development	Genius SIS Inc.	Tracks employee training records	As Needed	As Needed
HASTUS	Transportation scheduling system	Bus Operations	GIRO Inc.	Bus schedules	As Needed	2 times a year
Hubble	Financial Reporting and Budget Input Software	Finance	Insight Software	Reports on Financial, Statistical, HR and Procurement data from JD Edwards EnterpriseOne.	Continuously	As Needed
JD Edwards EnterpriseOne	Software application used for accounting, accounts payable, accounts receivable, procurement, payroll, fixed assets, project accounting and capital asset management	IT	Oracle	Financial	Daily	As Needed
Laserfiche	Document management system	Administration	Laserfiche	All documentation	Daily	Daily
Lecip Fare Payment Central System	Fare revenue system-farebox	Bus Operations	Lecip	Fare collection data	Daily	Daily
Mobile Statistics	Automated passenger counting software	Planning	INIT	SPRINTER ridership numbers and dates	Daily	Daily
NEOGOV	Online job application system	HR	NEOGOV	Job recruitment and applicant data	Daily	Daily
Project Online	Project management	Finance	Microsoft	Capital projects, scheduling, cost management	Daily	Daily
ProjectTrak	Programming for the Regional Transportation Improvement Program, request of funds from SANDAG	Finance	SANDAG	Capital projects, grants	As Needed	As Needed
PRONTO	Fare system	IT and Finance	INIT	Fare collection data	Continuously	Continuously
RailDOCS	Recordkeeping for Signal T&I, Track Inspections, Bridge Management Plan and Inspections, Configuration Management	Rail Ops	GE	Test and Inspections, Configuration Management, recordkeeping	Daily	As Needed
RTMS (OrbCAD)	Radio System	Bus Operations	Xerox	Radio logs and GPS tracking of fixed route buses	Daily	Daily
Sharepoint	Web based document sharing platform for NCTD employees and contractors to collaborate on large data files	IT	Microsoft	NCTD internal web pages	As Needed	Daily
Swiftly	Real Time performance tracking, historical performance tracking,	Planning/Bus Operations	Swiftly	Provides measurement of OTP and running time for modes. Also provides data on individual Operator performance related to OTP and running time for BREEZE. Provider of NCTD GTFS-RT feed.	Daily	Daily
Trapeze	Provides scheduling and payment for Paratransit Operations	IT	Trapeze	Paratransit scheduling info	Daily	Daily
UKG Ready	Timekeeping	Payroll	UKG	Time and attendance data	Daily	Daily

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VectorSolutions EHS Incident, Inspection and Corrective Action tracking	Safety	Vector Solutions	Record of all incidents, inspections performed by NCTD on contractors, and corrective actions assigned by NCTD to contractors	Daily	Daily
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